

How to Prescribe an Insulin Pump via Fax

For prescribers who prefer traditional submission methods, faxing a prescription for an insulin pump remains a reliable option. This method ensures all necessary documentation is included, minimizing delays in insurance approval and order fulfillment. Follow these steps to submit an accurate and complete prescription via fax.

Insulin Pump Prescription Checklist

Step 1: Confirm Eligibility and Insurance Coverage

- Verify patient meets medical necessity criteria (insulin-dependent, prior therapy history)
- Check insurance coverage (Medicare, Medicare Advantage, Commercial)
- Submit prior authorization if required (ADS handles Medicare PA)
- Ensure correct HCPCS Code: E0784 and any necessary modifications

Step 2: Complete Prescription/CMN Form

- Fill out the Prescription/Certificate of Medical Necessity (CMN), including:
 - Select the appropriate insulin pump (Tandem, Omnipod, Medtronic, etc.)
 - Select the frequency patient needs to change out infusion set and cartridge/reservoir (or pods for OmniPods) (120/180)
 - Medtronic Infusion Sets / Reservoirs:
Total daily insulin dose (TDD)
- CGM integration prescription
- Diagnosis code

Step 3: Attach Medical Records

- Include recent patient visit notes confirming insulin dependence required frequency of visits varies by insurance type
- Add any provider changes or referral documentation
- Provide documented clinical justification for an insulin pump

Step 4: Submit and Confirm Processing

- Fax prescription CMN form to ADS/US MED
Fax: 760-517-8999
- Call to confirm receipt and processing:
760-579-7202

Helpful Tip: Corrections to CMNs or prescriptions may cause delays because it will need to be verified or a new one issued depending on insurance.